



Charles B. Mattingly
President/CEO
Better Business Bureau, Inc.
844 S. Fourth Street
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cmattingly@louisville.bbb.org

Monday, April 27, 2015

Mr. E. J. Golightly
Owner
One Stroke Inks
458 Roberts Avenue
Louisville, KY 40214

Dear Mr. Golightly:

Below is an updated **BBB Activity Report** for your business. An explanation is enclosed.

Congratulations, too, on earning an excellent **A+** rating with the BBB! This rating is based on your excellent complaint-free history, time in business, and a clear record on issues such as licensing, no government action, truthful advertising and other trust-related factors.

Your BBB works to add "bottom line value" by connecting customers to trustworthy BBB accredited businesses like yours. The numbers below show BBB activity related specifically to your business over the 12 month and 36 month periods that ended March 31, 2014:

BBB Activity Report for One Stroke Inks:

BBB Business Reviews Provided, Past 12 Months:	260
BBB Business Reviews Provided, Past 36 Months:	602
"Type-of-Business" Directory Listings, 12 Months:	1079
"Type-of-Business" Directory Listings, 36 Months:	1764
Website link clicks within your BBB Report, 12 Months:	16
Website link clicks within your BBB Report, 36 Months:	34
BBB Accredited Business seal clicks, 12 Months:	0
BBB Accredited Business seal clicks, 36 Months:	1
BBB WiseBuyingMall.com page views, 12 Months:	540
BBB WiseBuyingMall.com page views, 36 Months:	1132
Complaints Closed (any type), 12 Months:	0
Complaints Closed (any type), 36 Months:	0

To review your company's redesigned BBB Business Review for accuracy or any other reason, you can go directly to: <http://bbb.org/louisville/business-reviews/2036161>

Thank you for supporting the Better Business Bureau's vital services. The community has never relied more on the BBB. This makes BBB accreditation more valuable than ever!

*Zero complaints!
Congratulations. Keep
up the good work!
CSM*

Sincerely,

Charlie
Charles B. Mattingly
President/CEO